

MiScorecard Performance Summary

Agency: Bureau of Fire Services
 Fire Marshal Richard Miller
 Period: 2nd Quarter - FY '12
SCORECARD

Legend:

Green	90% or greater of target
Yellow	>=75% to <90% of target
Red	less than 75% of target
White	not applicable

Metric	Status	Trend	Target	Current	Previous	Frequency	Metric Definition
Bureau of Fire Services							
Training Course Result Issuance		→	90%	100.0%	100.0%	Quarterly	Percent Processed Within 5 Business Days
Plan Review Processing		↑	75%	73.4%	68.4%	Quarterly	Percent Reviewed Within 8 Weeks
Regional Offices		↑	75%	95.7%	93.3%	Quarterly	Code Compliance Project Inspections scheduled within 5 business days
Code Annual Inspections		↑	86%	92.8%	89.5%	Quarterly	Percent Completed Within 30 Days of License Expiration